



ICTSI RADAR

Frequently Asked Questions (FAQs)

What is ICTSI Radar?

ICTSI Radar is a redesigned transparency tool that provides real-time information and updates on your terminal transactions.

Which ICTSI terminals are supported by ICTSI Radar?

ICTSI Radar currently supports the following ICTSI-operated terminals:

Asia Pacific

- MICT – Manila International Container Terminal
- NorthPort – Manila North Harbor Port Inc.
- SBITC – Subic Bay International Terminals
- MCT – Mindanao Container Terminal
- LGICT – Laguna Gateway Inland Container Terminal
- VCT – Visayas Container Terminal
- SPICT – South Pacific International Container Terminal
- MITL – Motukea International Terminal

Europe, Middle East, & Africa

- MGT – Matadi Gateway Terminal
- BICT – Batumi International Container Terminal LLC
- OMT – Onne Multipurpose Terminal
- AGCT – Adriatic Gate Container Terminal

Americas

- TecPlata – TecPlata S.A.

More terminals will be added as the platform expands.

Where can I log in and access ICTSI Radar?

You can access ICTSI Radar by downloading the mobile app to your smartphone from the Google Play Store or the App Store.

You may also use the web version on your laptop or desktop by visiting <https://radar.ictsi.com>.

How do I register for an ICTSI Radar account?

If you have an existing ICTSI App account, simply download the ICTSI Radar app and click on "Forgot Password?" and create a new password to activate your account.

If you do not have an ICTSI App account yet, you may create a new account on the ICTSI Radar website.

To view the step-by-step process for registering on ICTSI Radar, please click this [LINK](#).

What if the email address I used in the ICTSI App is no longer active?

If your email address is no longer active, you will need to create a new account on ICTSI Radar using an active email address.

To view the step-by-step process for registering on ICTSI Radar, please click this [LINK](#).

If I have an approved persona subscription in the ICTSI App, do I need to subscribe again in ICTSI Radar?

No. If you already have an approved subscription in the ICTSI App, **your subscription will automatically be carried over to ICTSI Radar.**

To view the step-by-step process for subscribing as a persona in ICTSI Radar, please click this [LINK](#).

Can I download a copy of my EIR from ICTSI Radar?

If you are approved or subscribed as a trucker persona in ICTSI Radar, you will be able to download a copy of your EIR. **If you are not yet subscribed as a trucker persona, please follow the steps on this [LINK](#).**